

## Minutes PPG at Eden Surgery, Hatfield Heath, 3rd October 2024

Attendance; 7 PPG and 1 member of staff from Eden Surgeries

There was positive feedback from the Mens Health event on 27th September 2024. It was very well presented by Doctor Cole with emphasis on the fact that those attending felt comfortable with her approach and the process. The opportunity to ask questions openly was appreciated and those who wished to stay anonymous were encouraged to write questions and place them in an envelope.

It was suggestion that a women's health presentation along the same lines as the men's event to include areas like female cancers, mental health and positive approaches to female health and prevention. The practice are willing to do this but funding must first be secured.

There will be a fundraising Macmillan coffee morning at the surgery on 17th October. Time to be confirmed.

4 members of the PPG have volunteered to help with the Flu and Covid clinic on the 5th October.

Discussion took place on the proposed Web site for the PPG. It was agreed that PPG member's names should not be included on the site. Progress will continue.

A list of clinician's with description of skills and areas they cover will be circulated and can be distribute to parish magazines and other outlets for general information to assist patients in selecting the most appropriate service the surgery can provide.

The practice manager will be introduced to the Family Liaison Officer who has been appointed by the United Reformed Church in Hatfield Heath for interact with the surgery.

Concern was raised that not all information about the Surgery was being distributed throughout the Parishes. All efforts will be made to rectify this.

One PPG member attended a very informative dementia event at St. John's Church, Stanstead, on 13th October 2024 . Further details to be circulated.

The **AGM** will be on the **21st November 2024** Hatfield Heath Surgery at 6.30pm.